What is Training Central?

Notes for instructors who want a Training Central account. Wording in quotation marks is taken directly from AHA materials.

What AHA says Training Central is

> *"Training Central - eLearning.heart.org/admin - is a tool available to all ITCs to help easily manage training, send reminders to students, create reports, track student progress, and more."*

> *"Training Central is the learner management platform for Heartsaver Direct. Assign courses, track progress and send important information to learners."*

eCards

eCards are not in Training Central. They continue to use Atlas, except HeartCode BLS Online+ eCards, which are issued through Training Central.

Instructor list

The instructor list in Training Central comes from Atlas. Guest instructors appear once they have been added and aligned in Atlas.

Signing in

- Training Central sign-in: eLearning.Heart.org/trainingcentral
- Administrator portal: elearning.heart.org/admin
- AHA suggests you log in with the same AHA credentials you already use.

Contact

AHA eLearning / Training Central Support
Phone: 888-242-8883
Email: eLearning.help@heart.org
Hours: Monday through Friday, 8 AM to 5 PM Central (9 AM to 6 PM Eastern)
Source: elearning.heart.org/technical_support

For a missing Training Central account setup email, call the 888 number.

First steps after setup

- Review Training Central videos and the User Guide on the Admin Support Portal.
- Add Superusers as Admins (optional).
- Customize and save email templates for your organization.

Request form

Download the New Training Central Org Request Form from the Training Center Forms and Information section at heartcertcpr.com/ahatc/.